

We assure you that we handle your personal data with the utmost care in accordance with the European Union's General Data Protection Regulation (GDPR), the Federal Data Protection Act (BDSG) and other data protection regulations.

We would therefore like to take this opportunity to inform you about which of your personal data we collect when you visit our website, for what purposes and to what extent it is processed. In addition, you will find information here about your rights and who you can contact if you have any questions about data protection.

The privacy policy applies to all processing operations for which we are responsible. This primarily refers to our website and external online presences, such as social media platforms.

As changes in the law or changes to our internal company processes may require adjustments to this privacy policy, we ask you to read this privacy policy regularly. The privacy policy can be accessed, saved and printed at any time on this page.

This privacy policy applies to AKA's website, which is available at the domain www.akabank.de and various subdomains (hereinafter referred to as "our website").

Some of the services described are provided by service providers listed below. A list of the service providers used and their subcontractors can be provided on request.

Responsibility and scope

The controller within the meaning of the GDPR and other national data protection laws of the Member States and other data protection regulations is:

AKA Ausfuhrkredit-Gesellschaft mbH
Große Gallusstraße 1-7
60311 Frankfurt / Main
Tel.: +49 69 29891-00
info@akabank.de
www.akabank.de

Rights of data subjects

The GDPR grants you, as a data subject whose personal data is being processed, the following rights:

- Information about your personal data stored by us and its processing in accordance with Art. 15 GDPR
- Rectification of inaccurate personal data or completion thereof in accordance with Art. 16 GDPR
- Deletion of your personal data stored by us in accordance with Art. 17 GDPR, unless the processing is necessary for exercising the right of freedom of expression and

information, for compliance with a legal obligation, for reasons of public interest or for the establishment, exercise or defence of legal claims

- Restriction of data processing in accordance with Art. 18 GDPR, if we are not yet permitted to delete your data due to legal obligations
- Object to the processing of your data by us in accordance with Art. 21 GDPR
- Data portability in accordance with Art. 20 GDPR, provided that you have consented to data processing or have concluded a contract with us for the fulfilment of which the processing of personal data is necessary
- Revocation of consent at any time with effect for the future in accordance with Art. 7 (3) GDPR
- Right to lodge a complaint with a supervisory authority in accordance with Art. 77 GDPR, e.g. with the competent supervisory authority of the federal state in which you reside or with the authority responsible for us as the responsible body.

A list of supervisory authorities (for the non-public sector) with addresses can be found at: https://www.bfdi.bund.de/DE/Service/Anschriften/anschriften_table.html

Furthermore, your rights can be asserted against the above-mentioned controller.

Processing of personal data when visiting our website

Type and purpose of processing and deletion obligations

Personal data is any information relating to an identified or identifiable natural person. This includes, for example, information such as your name, age, address, telephone number, date of birth, email address, IP address or user behaviour. Information that we cannot link to your person (or only with disproportionate effort), e.g. by anonymising the information, is not personal data. The processing of personal data (e.g. collection, retrieval, use, storage or transmission) always requires a legal basis or your consent. Processed personal data will be deleted as soon as the purpose of the processing has been achieved and there are no longer any legally prescribed retention obligations to be observed.

If we process your personal data for the provision of certain offers, we will inform you below about the specific processes, the scope and purpose of the data processing, the legal basis for the processing and the respective storage period.

Type and scope of data processing

When you access and use our website, we collect the personal data that your browser automatically transmits to our server. This information is temporarily stored in a so-called log file. When you use our website, we collect the following data, which is technically necessary for us to display our website to you and to ensure stability and security:

- IP address
- Date and time of the request
- Time zone difference to Greenwich Mean Time (GMT)

- Content of the request (specific page)
- Access status/HTTP status code
- Amount of data transferred in each case
- Website from which the request originates
- Browser
- Operating system and its interface
- Language and version of the browser software

They are processed in particular for the following purposes:

- Ensuring a smooth connection to the website
- Ensuring smooth use of our website,
- Evaluating system security and stability
- Protection against cyber attacks, and
- for other administrative purposes.

We do not use your data to draw conclusions about your person. Information of this kind is anonymised by us and, if necessary, statistically evaluated in order to optimise our website and the technology behind it.

Legal basis

Processing is carried out in accordance with Art. 6 (1) (f) GDPR on the basis of our legitimate interest in improving the stability and functionality of our websites, unless the interests or fundamental rights and freedoms of the data subject requiring the protection of personal data prevail. In individual cases, more specific legal bases may apply, which will be communicated in the privacy policy.

Recipients

Your personal data will only be disclosed if you have given your express consent in accordance with Art. 6 (1) (a) GDPR, or if this is legally permissible and necessary in accordance with Art. 6 (1) (b) GDPR for the fulfilment of a contractual relationship with you, or if there is a legal obligation to disclose personal data in accordance with Art. 6 (1) (c) GDPR. For visits to the website, the recipients of the data are technical service providers who act as processors for the operation and maintenance of our website. In such cases, we comply with the legal requirements and, in particular, conclude appropriate contracts in accordance with the provisions of the GDPR. When you visit the website, the recipients of the data are technical service providers who act as processors for the operation and maintenance of our website. In such cases, we comply with the legal requirements and, in particular, conclude appropriate contracts with the recipients of the data in accordance with the GDPR. ESOP GmbH, Eschborn, is commissioned as the processor.

Storage period

The data will be deleted as soon as it is no longer required for the purpose for which it was collected. For data used to provide the website, this is generally the case when the respective session has ended. Further storage may take place in individual cases if this is required by law.

Provision mandatory or necessary

The provision of the aforementioned personal data is neither legally nor contractually required. However, without the IP address, the service and functionality of our websites cannot be

guaranteed. In addition, individual services may be unavailable or restricted. For this reason, objection is excluded.

Data security and security measures

The protection of personal data is very important to us. We are therefore committed to protecting your privacy and treating your personal data confidentially. In order to prevent manipulation, loss or misuse of your personal data stored by us, we take extensive technical and organisational security measures, which are regularly reviewed and adapted to technological progress. These include, for example, regular encrypted backups that are stored physically separately, access restriction to authorised persons, and regular installation of patches and updates for servers, CMS and plugins.

Cookies or similar technologies

Type, scope and purpose of data processing

Like many other companies, we use cookies on our website. Cookies are small files that we send to the browser of your end device and store there when you visit our website. Some functions of our website cannot be offered in full without the use of technically necessary cookies. Other cookies, on the other hand, enable us to perform various analyses. For example, cookies are able to recognise the browser you are using when you visit our website again and transmit various information to us. With the help of cookies, we can, among other things, make our website more user-friendly and effective for you by tracking your use of our website and determining your preferred settings (e.g. country and language settings). If third parties process information via cookies, they collect the information directly via your browser. Cookies do not cause any damage to your device. They cannot execute programmes or contain viruses. Our website uses various types of cookies, the nature and function of which are explained in more detail below.

- **Transient cookies:**
Our website uses transient cookies, which are automatically deleted when you close your browser. This type of cookie enables us to record your session ID. This allows us to assign various requests from your browser to a common session and enables us to recognise your device when you visit our website again.
- **Persistent cookies:**
Persistent cookies are used on our website. Persistent cookies are cookies that are stored in your browser for a longer period of time and transmit information to us. The respective storage period varies depending on the cookie. You can delete persistent cookies yourself via your browser settings.
- **Performance-related cookies:**
These cookies enable us to analyse website usage and improve the performance and functionality of our website. For example, information is collected about how visitors use our website, which pages are accessed most frequently, or whether error messages are displayed on certain pages.

Legal basis

For cookies that serve the described purpose and are essential for the provision of the website, the legal basis for the processing of personal data is Art. 6 (1) lit. f GDPR. Accordingly, the use of cookies that are necessary for the basic functionality of the website can be justified on the basis of legitimate interest. Cookies that require consent are displayed on the basis of a notice ("cookie banner") provided by us on the website. In this context, your express and informed consent to the use of cookies is given in accordance with Art. 6 (1) (a) GDPR. Consent is required for all cookies that are not technically necessary, such as analysis, tracking, advertising, marketing and social media cookies.

Storage period

As soon as the data transmitted to us via cookies is no longer required for the purposes described above, this information is deleted. Further storage may take place in individual cases if this is required by law.

Configuration of browser settings

Most internet browsers are preset to accept cookies by default. However, you can configure your internet browser so that it only accepts certain cookies or no cookies at all. Please note, however, that you may then no longer be able to use certain functions of our website and may receive warning or error messages instead if cookies are deactivated on our website through your browser settings.

You can delete stored cookies in the browser settings of your internet browser. It is also possible to set your internet browser so that you receive a notification before cookies are stored. As the various internet browsers may differ in their respective functions, we ask you to use the respective help menu of your internet browser for the configuration options.

If you would like a comprehensive overview of all third-party access to your internet browser, we recommend installing specially developed plug-ins.

We recommend that you always log out completely after using a device that you share with other people and whose Internet browser is set to allow cookies.

Contact forms

Type, scope and purpose of data processing - Contact form

On our website, we offer you the opportunity to contact us using a form provided. When you submit your enquiry via the contact form, you will be asked to give your express consent to this privacy policy. If you use the contact form, the following personal data will be processed:

- Email address
- Company/firm
- First and last name

- Type of enquiry and
- Message as optional additional information

Your email address is used for the purpose of responding to your enquiry. When you use the contact form, your personal data will not be passed on to third parties.

Legal basis

The data processing described for the purpose of establishing contact is carried out in accordance with Art. 6 (1) (a) GDPR on the basis of the declaration of consent you have voluntarily submitted.

Storage period

Once your enquiry has been dealt with and the matter in question has been finally clarified, the personal data processed via the contact form will be deleted. Further storage may take place in individual cases if this is required by law.

Type, scope and purpose of data processing – application form

On our website, we offer you the opportunity to submit your application to us using a form provided. When you submit your enquiry via the application form, you will be referred to this privacy policy in order to obtain your express consent. If you use the application form, the following personal data will be processed:

- Upload of your CV as a PDF or JPG file with a total size of 10 MB
- Email address
- First and last name
- Upload of additional documents, title, telephone number, personal message and LinkedIn profile as optional additional information

Your personal data will be processed when you use the application form solely for the purpose of carrying out the application process. Your personal data will not be passed on to third parties.

Legal basis

The data processing described for the purpose of the application process is carried out in accordance with Art. 6 (1) (a) GDPR on the basis of the declaration of consent you have voluntarily submitted.

Storage period

The data provided by applicants may be retained for the purposes of the employment relationship in the event of a successful application. If the application for a job vacancy is unsuccessful, the applicant's data will be deleted. Subject to a justified revocation by the applicant, the data will be deleted at the latest after a period of six months so that any follow-up questions regarding the application can be answered and any obligations to provide evidence under the regulations on equal treatment of applicants can be fulfilled.

You can revoke your consent to the collection of personal data collected during the use of the contact/application form at any time.

External services

Matomo

We use the open source tracking and analysis tool "Matomo" in the currently active cloud version on our website to ensure the continuous optimisation and needs-based design of our website.

Matomo creates usage profiles based on pseudonyms and performs data analysis in a manner that complies with data protection regulations. Your IP address is immediately anonymised and no personal data is processed. This tool allows us to analyse visitor activity on our website and the use of its functions, and to adapt the website as necessary.

Since data tracking is also carried out anonymously without cookies and only for this website, no consent is required.

Opt-out completed: If you have opted out, your visits to our website will not be recorded by the web analysis tool. Please note that the Matomo deactivation cookie for this website will also be deleted if you remove the cookies stored in your browser. In addition, if you use a different computer or web browser, you will need to repeat the deactivation procedure.

Please note that when you activate this option, a technically necessary cookie is stored on your system to prevent Matomo from storing usage data. If you delete your cookies, the Matomo opt-out cookie will also be deleted. The opt-out must then be reactivated when you visit our site again.

Further information on Matomo's terms of use and data protection regulations can be found at: <https://matomo.org/privacy>.

You have the option to prevent the actions you take here from being analysed and linked. This will protect your privacy, but it will also prevent the site owner from learning from your actions and improving the user experience for you and other users.

☒ Ihr Besuch dieser Webseite wird aktuell von der Matomo Webanalyse erfasst. Diese Checkbox abwählen für Opt-Out.

Hyperlinks

Our website contains hyperlinks to websites of other providers. When you activate these hyperlinks, you will be redirected from our website directly to the website of the other provider. You can recognise this by the change in the URL, among other things. We cannot accept any responsibility for the confidential handling of your data on these third-party websites, as we have no influence on whether these companies comply with data protection regulations.

Please refer to these companies' websites for information on how they handle your personal data.

Social media

Below, we provide information about the social media accounts operated by AKA Ausfuhrkredit-Gesellschaft mbH. You can access these accounts on the individual networks or via the social media icons on this website.

Please note:

These social media buttons merely provide links to the respective providers. As long as these buttons are not clicked, no data is transferred/forwarded to these providers. If you click on these buttons, you will be redirected to the website of the respective provider. Depending on whether you were logged in with the respective providers at the time of clicking, your data will be processed in accordance with the data usage guidelines of these providers and, if necessary, used for profiling, which is not within our area of responsibility.

The following social media icons are integrated into our website:

LinkedIn

Type, scope and purpose of processing

We publish company news and content relating to AKA on the LinkedIn channel "AKA Ausfuhrkredit-Gesellschaft mbH".

Personal data is stored and processed by LinkedIn Ireland Unlimited Company, Wilton Place, Dublin 2, Ireland, as the provider of LinkedIn, in accordance with LinkedIn's privacy policy. The privacy policy can be found here: <https://de.linkedin.com/legal/privacy-policy>

Questions for the data protection officer

If you have any questions about data protection, please send us an email or contact the data protection officer directly.

Controller within the meaning of the GDPR

The controller within the meaning of the GDPR and other national data protection laws of the Member States and other data protection regulations is:

AKA Ausfuhrkredit-Gesellschaft mbH
Große Gallusstraße 1-7
D-60311 Frankfurt / Main
Tel.: +49 69 29891-0
info@akabank.de
www.akabank.de

External data protection officer

The external data protection officer of the controller is:

Mr Karsten Kinast, LL.M., lawyer
KINAST Rechtsanwaltsgesellschaft mbH
Nordstraße 17a
D-50733 Cologne
T +49 221 222183-0
akabank@kinast.eu
www.kinast.eu

The data protection officer ensures compliance with the "data protection principles".

Random checks are also carried out to verify that access is authorised for business purposes. The automated processing of personal data at AKA is subject to monitoring by the competent data protection supervisory authority.

These data protection principles apply to all websites in the www.akabank.de domain.

Adjustment of the data protection principles

If AKA introduces new products or services, or if data protection and information security technology develops further, this may affect the "data protection principles". We therefore reserve the right to change or supplement the principles as necessary. We endeavour to publish any changes immediately here so that you can keep track of what data we collect, how we use it and under what circumstances we may disclose it.

Contact for data protection questions

If you have any questions about the collection, processing or use of your personal data by AKA Ausfuhrkredit-Gesellschaft mbH, please contact: akabank@kinast.eu.

General Data Protection Regulation

Information on data use

We would like to inform you about the use of your data in accordance with data protection regulations. You can download the information relevant to you [here](#).

Change logs

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